

News Release

April 15, 2014

The City of Hilliard, Ohio has a contract with the Regional Income Tax Agency (RITA) to collect and process income and business tax returns due to the City. RITA provides these services to hundreds of political subdivisions throughout Ohio. During the current 2013 tax-paying period ending April 15, 2014, RITA experienced a high volume of taxpayers attempting to file their local tax returns and meet the federal filing date of April 15th. RITA's website crashed on numerous occasions and for a number of days was unable to process returns electronically via their website. As a result, countless instances of rejected filings, late filings or the late processing of Hilliard City tax returns occurred through no fault of the taxpayer who was trying to file through the RITA website.

Due to these never-before experienced glitches, resulting in non-performance of RITA's electronic filing system, the City of Hilliard has decided that it will not assess a penalty, nor assess any interest, on Hilliard City income tax returns filed on or before midnight, Monday, April 21, 2014, whether those returns are filed through RITA's website, mailed to RITA, mailed to the City of Hilliard's Tax Administrator, or hand-delivered to the City's Tax Department. Income tax returns for 2013 that are filed, in any manner, after midnight, April 21, 2014, may incur additional penalties and interest as provided by the City's Codified Ordinances.

We apologize for the frustration and inconvenience that this has caused to many taxpayers who have recently attempted to file their local Hilliard tax returns through the RITA website.